



Province of the
EASTERN CAPE
EDUCATION

Steve Vukile Complex, Zone 6 Zwelitsha, 5608, Private Bag X0032, Bisho, 5605

REPUBLIC OF SOUTH AFRICA * Website: www.ecdoe.gov.za

Enq: Mr E. Scheun (043 -702 7459)

TO: DDG-IOM
DDG-EPEM
CHIEF DIRECTOR: CLUSTER A
CHIEF DIRECTOR: CLUSTER B
ALL OFFICIALS OF THE ECDOE

FROM: SUPERINTENDENT-GENERAL

SUBJECT: INSTRUCTION 4: PREVENTION AND MANAGEMENT OF
CORONAVIRUS (COVID-19) – COMMUNICATION

1. This instruction must be read in conjunction with Instruction 1, dated Friday 13 March, and Instructions 2 and 3, dated 16 March 2020.
2. To facilitate the sharing of information, and to enable the Department of Education to make informed decisions, an information centre has been established.
3. The information centre is the hub for the collection of all relevant information, and is not a medical helpline, and is not intended to replace any other helplines or toll-free numbers established by any other Department.
4. Principals, educators, parents and the wider school community are urged to share any information which may affect schools and learners, and the operation of schools when they re-open.
5. Information can be shared by way of telephone calls, sms messages, and WhatsApp messages to the following number **0871311455** or e-mail to info2020@ecdoe.gov.za.
6. Everyone is urged to verify information before it is shared. Please do not share fake news.
7. Principals are urged to share the information with the whole school community.
8. Principals are instructed to access all departmental communication lines at least twice a day for any further information/ instructions.
9. District Directors to ensure that all school principals are aware of the Instruction.

Yours faithfully



T. KOJANA
SUPERINTENDENT-GENERAL

16/03/2020
DATE