



OFFICE OF THE HEAD OF DEPARTMENT

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TO	ALL STAFF MEMBERS
FROM	HEAD OF DEPARTMENT
DATE	16 SEPTEMBER 2021
SUBJECT	DELAYED PAYMENT-SALARY ADJUSTMENT

Dear All

A National Persal Supplementary run was processed on Monday the 13th September 2021 and thereafter the run tape was successfully submitted to ABSA bank by the National Treasury for processing.

However due to unforeseen technical challenges experienced by the bank, the expected salary adjustment is unfortunately delayed. We have been advised by the Provincial Treasury that payments will be paid from today 16th September 2021 and overnight going to the early hours of tomorrow the 17th September 2021.

The inconvenience caused by this technical glitch is regretted.

Yours in quality education.


Mrs N.D. Ngcingwana

Act – Head of Department

2021/09/16
DATE

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**All Accounting Officers
Eastern Cape Provincial Government**

Dear Accounting Officers

ABSA TECHNICAL GLITCHES ON SALARY INCREMENTS

1. Provincial Treasury (PT) has been interacting with ABSA as our provincial banker to resolve a technical glitch that they experienced since yesterday.
 2. This technical glitch has affected some payments, including the expected salary increases that were due to be paid to civil servants/officials as at today. However, ABSA has since reported that this matter has been attended to and officials are supposed to be starting to be receiving their emoluments today, though staggered as per formal correspondence received from them today. It is noted it only affected the increases and not the normal salary.
 3. Provincial Treasury has accordingly raised and viewed the delays in negative light and raised its concerns with ABSA, noting however their explanation and their swift response to the challenges experienced.
 4. This correspondence thus seeks to keep open communication all Accounting Officers and affected officials.
- Your cooperation is always appreciated.



MR. D. MAJEKE
HEAD OF DEPARTMENT

16/09/2021

DATE

