



OFFICE OF THE DIRECTOR: INFORMATION, COMMUNICATION AND TECHNOLOGY

Steve Vukile Tshwete Complex, Zone 6 Zwelitsha, 5608, Private Bag X0032, Bhisho, 5605 REPUBLIC OF SOUTH AFRICA:
Enquiries: Mr C Swartz Tel: 040 608 4252 ,Email: cecil.swartz@ecdoe.gov.za Website: www.ecdoe.gov.za

TO : ALL SCHOOL PRINCIPALS

FROM : DIRECTOR: ICT

SUBJECT : CENTRALIZED COMMUNICATION WITH ICT OFFICE

DATE : 10 JUNE 2025

The above matter has references:

This communication serves as an official request for all school principals to contact the ICT ServiceDesk at the Head Office regarding **all incidents and any tablet-related** concerns that may arise using the departmental email account.

Kindly send all queries on the email address below

ServiceDesk@ecdoe.gov.za

Telephone

040 608 4692/4497

For escalation

Please call 0406084252/ 0605678540

We appreciate your cooperation in adopting these measures, as they will significantly enhance our ability to provide consistent support to all schools.

Thank you for your attention to this matter and for your continued commitment to fostering a productive partnership.

Yours in good service delivery

TL NDZUBE
DIRECTOR: ICT

10/06/2025
DATE