

Province of the EASTERN CAPE DEPARTMENT OF EDUCATION

DIRECTORATE: CURRICULUM FET PROGRAMMES

PROVINCIAL SUBJECT IMPROVEMENT PLAN

HOSPITALITY STUDIES 2013

PROVINCIAL SUBJECT IMPROVEMENT PLAN FOR HOSPITALITY STUDIES

		1. GENERA	L INFOR	MATION		
1.1	NAME OF SUBJECT PLANNER		MS N.A POHLONGO			
	DESIGNATION		DCES: SERVICES LEARNING FIELD			
1.2	CONTACT DETAILS :					
	Tel: 040 – 608 4392 Cell: 082 083 6107	Fax: 040 - 608	34394	email: bongwe.pohlongo@edu.ecprov.gov.za		

		2. INTRODUCTION
2.1	Purpose of the Provincial Subject Improvement Plan for Hospitality Studies	 To guide Subject Advisors on planning for effective teaching, learning and assessment so as to improve results To assist schools to set target for national examination, implement academic activities with a clear understanding of the subject perspective.
2.2	How will the Subject Improvement Plan be used?	This is a resource document to be used by Subject Advisors to advise, monitor, give instruction and evaluate actions / performance of teachers in the classroom. This should be adapted or customized to suit the context of the particular district.
2.3	My vision for my subject for 2013	 To strive for 100% pass in Hospitality Studies To improve the quality of levels achieved by learners starting from level 3 as the intended minimum and increase in level 7 passes.

2.4	Personal achievable/do- able goals set for my subject for the current school year	 Achieving 100% pass in Grade 12 in 2013 Improving the quality of SBA tasks developed during the course of the year Improving the performance of learners in PAT by ensuring that weekly practical lessons are done as required by policy. 						
2.5	Subject Pass rate pledge for Grade 12 for 2013 in each of the 17 districts offering Hospitality Studies	NAME OF DISTRICT Butterworth Cofimvaba Cradock East London Fort Beaufort Graaff Reinet Grahamstown Dutywa King William's Town Lady Frere Libode Lusikisiki Mbizana Port Elizabeth Queenstown Sterkspruit Uitenhage	TARGET PASS RATE FOR 2013 100%					

	3. GEN	IERAL AREAS REQU	JIRING INTERVEN	TION (Add to	the list	t if necessary	accordi	ng to the needs	of the subject)		
3.1		Establishment of Provincial Subject Committee 2013 Time frame: 11 – 13 February 2013									
	Name	Cont	act details	ct details							
	Cell			Fax		Email		Designation			
			83610	040 608 4395		bongwe.pohlongo@ edu.ecprov.gov.za		Chairperson			
3.2	Development of	Development of Committee Meeting agendas and reporting tools with timeframes									
	Provincial Committee meeting dates	Proposed Agenda Items for discussion	Responsibility	Reporting tools	District Committee meeting dates		Proposed Agenda Items for discussion		Responsibility	Reporting tools	
	11- 13 Feb	Overview of 2012, Analysis of results, Election of Provincial subject Committee, Roles and responsibilities, Induction of new Subject Advisors	Subject Planner	Agenda, Attendance register, Minutes & Report	20 -2	20 -28 February		lutions taken at ubject Advisors' oa	Subject Advisor	Agenda, Attendance register, Minutes & Report	
	10 – 11 April	Grade 10 & 11 CAPS implementation, Grade 12 CAPS training, Provincial moderation, June	Subject Planner	Agenda, Attendance register, Minutes & Report	02 –	03 May	the P Comr	lutions taken in rovincial Subject mittee meeting on 10 – 11 April	Subject Advisor	Agenda, Attendance register, Minutes & Report	

29 – 31 July 04 – 05 Sep	½ Yearly Subject Advisors Workshop Agenda and deliverables	Subject Planner	Agenda, Attendance register,	12 – 13 August	Resolutions as at ½	Subject	Agenda,	
04 – 05 Sep	Matianal Tarmiana		Minutes & Report		Yearly meeting	Advisor	Attendance register, Minutes & Report	
	National Tourism Careers Expo, Trial Exam, Itinerary for PAT moderation, Provincial PAT moderation monitoring	Subject Planner	Agenda, Attendance register, Minutes & Report	17 -19 September	Resolutions taken in the Provincial Subject Committee meeting held on 04 – 05 September 2013	Subject Advisor	Agenda, Attendance register, Minutes & Report	
06 – 07 Nov	Subject Improvement Plan for 2014, Planning for 2014	Subject Planner	Agenda, Attendance register, Minutes & Report	12 – 14 Nov	Resolutions taken in the Provincial Subject Committee meeting held on 06 – 07 November 2013	Subject Advisor	Agenda, Attendance register, Minutes & Report	
3.3.1 Designing 3.3.2 Questioning 3.3.3 Designing 3.3.4 Conductin	a reporting template ng taking into considera minute taking template g moderation sessions	tion Bloom's	Taxonomy	n timeframes				
CTIVITY	· · · · · · · · · · · · · · · · · · ·				TIMEFRAME			
Designing a rep	orting template	;	Subject Planner		11 – 13 Februa			
			Subject Planner & Si	ubject Advisors	Ongoing			
Discussions on	moderation conducting	skills	Subject Planner & Si	ubject Advisors	11 – 13 Februa	11 – 13 February 2013		
3.3 3.3 3.6 0i	rofessional devaluations and the second devaluation of questions are pediation of quescussions on second devaluation dev	monitoring S – 07 Nov Subject Improvement Plan for 2014, Planning for 2014 rofessional development needs for Su 3.1 Designing a reporting template 3.2 Questioning taking into considera 3.3 Designing minute taking template 3.4 Conducting moderation sessions ow will the identified professional development esigning a reporting template ediation of questioning techniques scussions on moderation conducting	monitoring S – 07 Nov Subject Improvement Plan for 2014, Planning for 2014 rofessional development needs for Subject Advisor 3.1 Designing a reporting template 3.2 Questioning taking into consideration Bloom's 3.3 Designing minute taking template 3.4 Conducting moderation sessions ow will the identified professional development needs ow will the identified professional development needs output Exigning a reporting template ediation of questioning techniques scussions on moderation conducting skills	monitoring S – 07 Nov Subject Improvement Plan for 2014, Planning for 2014 Tofessional development needs for Subject Advisors and Teachers with S.1 Designing a reporting template S.2 Questioning taking into consideration Bloom's Taxonomy S.3 Designing minute taking template S.4 Conducting moderation sessions Tow will the identified professional development needs be addressed? TIVITY Esigning a reporting template Subject Planner ediation of questioning techniques Subject Planner & Subject Planner	monitoring Subject Subject Agenda, 12 – 14 Nov Improvement Plan for 2014, Planning for 2014 Planner Attendance register, Minutes & Report rofessional development needs for Subject Advisors and Teachers with timeframes 3.1 Designing a reporting template 3.2 Questioning taking into consideration Bloom's Taxonomy 3.3 Designing minute taking template 3.4 Conducting moderation sessions ow will the identified professional development needs be addressed? CTIVITY esigning a reporting template ediation of questioning techniques scussions on moderation conducting skills Subject Planner & Subject Advisors Subject Planner & Subject Advisors	monitoring S – 07 Nov Subject Improvement Plan for 2014, Planning for 2014 Planner Planner Attendance register, Minutes & Report Committee meeting held on 06 – 07 November 2013 Tofessional development needs for Subject Advisors and Teachers with timeframes 3.1 Designing a reporting template 3.2 Questioning taking into consideration Bloom's Taxonomy 3.3 Designing minute taking template 3.4 Conducting moderation sessions TIMEFRAME Subject Planner Subject Advisors Ongoing Subject Planner & Subject Advisors Subject Advisors Ongoing Subject Planner & Subject Advisors TIMEFRAME Subject Planner & Subject Advisors Ongoing Subject Planner & Subject Advisors Time Frame 11 – 13 Februa Subject Planner & Subject Advisors Ongoing	monitoring S – 07 Nov Subject Improvement Plan for 2014, Planner Planner Attendance register, Minutes & Report Plan held on 06 – 07 November 2013 Tofessional development needs for Subject Advisors and Teachers with timeframes 3.1 Designing a reporting template 3.2 Questioning taking into consideration Bloom's Taxonomy 3.3 Designing minute taking template 3.4 Conducting moderation sessions Tow will the identified professional development needs be addressed? CTIVITY RESPONSIBILITY TIMEFRAME Subject Planner & Subject Advisors Subject Planner & Subject Advisors Time Planner Time Planner 11 – 13 February 2013	

	3.4.3 Designing and marking of a project								
	How will the teaching and learning methodologies identified be remediated together with timeframes								
	ACTIVITY	RESPONSIBILITY	TIMEFRAME						
	Assessment workshop for teachers	Subject Planner & Subject Advisors	February 2013						
	Moderation of question papers	Subject Advisors	Ongoing						
5	Moderation processes and procedures to be de	eveloped							
	3.5.1.Conducting moderation sessions at cluste	er level							
	3.5.2.Moderation process versus shadow marking								
	3.5.3 PAT moderation (On-site)								
	3.5.4 Empowering SMT on moderation								
	How will the moderation processes and procedures identified be remediated together with timeframes								
	ACTIVITY	RESPONSIBILITY	TIMEFRAME						
	ACTIVITY	RESPONSIBILITY	TIMEFRAME						
	ACTIVITY Discussion on how to conduct a moderation session	RESPONSIBILITY Subject Planner & Subject Advisors	TIMEFRAME 11 – 13 February 2013						
	ACTIVITY Discussion on how to conduct a moderation session	RESPONSIBILITY	TIMEFRAME 11 – 13 February 2013						
	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and	RESPONSIBILITY Subject Planner & Subject Advisors	TIMEFRAME 11 – 13 February 2013						
	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and 3.6.1 Subject Advisors Indaba	RESPONSIBILITY Subject Planner & Subject Advisors	TIMEFRAME 11 – 13 February 2013						
.	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and 3.6.1 Subject Advisors Indaba 3.6.2 Workshops	RESPONSIBILITY Subject Planner & Subject Advisors Guidelines is to be cascaded to Subject Advisor	TIMEFRAME 11 – 13 February 2013						
}	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and 3.6.1 Subject Advisors Indaba	RESPONSIBILITY Subject Planner & Subject Advisors Guidelines is to be cascaded to Subject Advisor	TIMEFRAME 11 – 13 February 2013						
ì	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and 3.6.1 Subject Advisors Indaba 3.6.2 Workshops 3.6.3 Subject Committee meetings, Cluster meetings	RESPONSIBILITY Subject Planner & Subject Advisors I Guidelines is to be cascaded to Subject Advisoretings, Memoranda	TIMEFRAME 11 – 13 February 2013						
;	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and 3.6.1 Subject Advisors Indaba 3.6.2 Workshops	RESPONSIBILITY Subject Planner & Subject Advisors I Guidelines is to be cascaded to Subject Advisoretings, Memoranda	TIMEFRAME 11 – 13 February 2013						
;	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and 3.6.1 Subject Advisors Indaba 3.6.2 Workshops 3.6.3 Subject Committee meetings, Cluster meetings and Guide How will the interpretation of Policies and Guide	RESPONSIBILITY Subject Planner & Subject Advisors I Guidelines is to be cascaded to Subject Advisoretings, Memoranda eline be cascaded with timeframes	TIMEFRAME 11 – 13 February 2013 ars and teachers with timeframes						
i	ACTIVITY Discussion on how to conduct a moderation session Ways in which the interpretation of Policies and 3.6.1 Subject Advisors Indaba 3.6.2 Workshops 3.6.3 Subject Committee meetings, Cluster meetings and Guide ACTIVITY	RESPONSIBILITY Subject Planner & Subject Advisors Guidelines is to be cascaded to Subject Advisor etings, Memoranda eline be cascaded with timeframes RESPONSIBILITY	TIMEFRAME 11 – 13 February 2013 ars and teachers with timeframes TIMEFRAME						

	3.7.1 Planning for Weekly practical lessons									
	3.7.2 Unpacking of Practical Assessment Tasks									
	3.7.3 How to develop a case study									
	How will the identified subject planning need be	remediated together with timeframes								
	ACTIVITY	RESPONSIBILITY	TIMEFRAME							
	Discussions around PAT and weekly practical lessons	Subject Planner & Subject Advisors	During Subject Advisors Indaba							
	Development of exemplars of case studies	Subject Advisors & teachers	During subject / cluster meetings							
	3.8.1 Use of an assessment tool when marking a 3.8.2 Skills on developing questions in relation to 3.8.3 Marking of PAT	o Bloom's Taxonomy								
	How will the classroom practice identified be remediated together with timeframes									
	ACTIVITY	RESPONSIBILITY	TIMEFRAME							
	Discussion of PAT and project before implementation	Subject Advisors	At the beginning of the year							
	Districts setting common controlled tests and common June examination	Subject Advisors & teachers	Ongoing							
.9	Problem areas identified in the teaching of content (using SBA moderation reports, examiners reports, analysis of results, question by question analysis of Grade 12 Final examination question papers, memorandum discussion, interviews with chief markers and moderators) 3.9.1 Teaching theory in conjunction with practical (not teaching practical as a standalone) 3.9.2 Costing of products 3.9.3 Focus on PAT and neglecting weekly practical lessons									
	Suggested remediation for identified problem are		TIMEED AME							
	ACTIVITY	RESPONSIBILITY	TIMEFRAME							
	Guiding teachers to integrate theory when teaching practical	Subject Advisors and Teachers	Ongoing							
	Revisiting costing	Subject Advisors	Ongoing							
	Monitoring and support of practical implementation	Subject Advisors	Ongoing							

3.10	Problem areas identified in the setting of exam question papers and memoranda (using examiners reports, analysis of results, question by question analysis of Grade 12 Final examination question papers, memorandum discussion, interviews with chief markers and moderators) 3.10.1 NONE									
3.11	Problem areas identified in the moderation of School Based Assessment (SBA) using Department of Basic Education Moderation report and the Provincial Moderation Reports									
	3.11.1 Developing highe 3.11.2 Shadow marking 3.11.3 Lack of developn 3.11.5 Conversion of ma 3.11.6 Cut and paste of	3.11.1 Developing higher order questions when setting controlled tests and common exams 3.11.2 Shadow marking instead of genuine moderation 3.11.3 Lack of developmental comments on the part of SMTs and Subject Advisors 3.11.5 Conversion of marks 3.11.6 Cut and paste of questions from previous question papers 3.11.7 Designing of case studies								
	Suggested remediation	of identified problem are								
	ACTIVITY	•	RESPONSIBILITY		TIMEFRAME					
	Assessment workshop / Taxonomy in the CASS		Subject Planner & Subject A	Advisors	February 2013					
	Close monitoring by Sul cluster moderation	bject Advisors during	Subject Advisors		Cluster moderation sessions					
	Districts setting common common June examinate		Subject Advisors		During the year					
3.12	Co-curricular activities r teachers with timeframe		will be initiated or continued in	2013 and how inform	ation will be cascaded	to subject advisors and				
	ACTIVITY	TIMEFRAME	TARGET GROUP	RESPONSIBILITY	METHOD OF ADVOCACY	WHAT WILL THE ACTIVITY ACHIEVE FOR THE SUBJECT?				
	National Tourism Careers Expo	September 2013	Learners and teachers	DEDEAT officials, Subject Planner & Subject Advisors	Meetings & memos to districts and schools	Empowering teachers with content knowledge on challenging topics				
	Educators' Seminars	September 2013	Teachers	National Department of Tourism, DEDEAT officials, Subject	Meetings & memos to districts and schools	Empowering teachers with content knowledge on challenging topics				

				Planner & Subject Advisors					
	Awareness Day for	Date convenient for the	Subject Advisors,	Subject Advisors and CES	Meetings and memos to schools	Awareness about			
	Services subjects	district	District managers, EDOs, Principals, SMTs & teachers	Curriculum	memos to schools	Services subjects			
3.13		age of curriculum content wi		ed during the academic					
		checking progress as per lesson preparation and	RESPONSIBILITY Subject Advisors & Subject	ct Planner	TIMEFRAME Ongoing				
	Monitoring weekly prac		Subject Advisors		Ongoing				
3.14	Extra LTSM identified f 3.14.1 Any relevant red								
3.15	Equipment and resources available								
	3.15.1 The list will be attached as an Annexure for districts 3.15.2 Consumables will be bought according to the menu to be prepared								

	4. ANALYSIS OF RESULTS										
4.1	Percentage pass rate	Percentage pass rate for 2012 (Grades 12) in each district									
	Grade 12	rade 12									
	Name of District	% pass rate	No of learners Levels 1	No of learners Levels 2	No of learners Levels 3	No of learners Levels 4	No of learners Levels 5	No of learners Levels 6	No of learners Levels 7		
	Butterworth	74.2	8	18	4	1	0	0	0		
	Cofimvaba	100	0	6	5	4	1	0	0		
	Cradock	97.4	1	7	18	10	3	0	0		
	Dutywa	100	0	0	2	3	0	1	0		
	East London	100	0	4	64	47	9	2	1		
	Fort Beaufort	95.2	3	15	22	20	2	1	0		
	Graaff Reinet	97.7	1	2	10	19	7	4	1		
	Grahamstown	100	0	4	4	5	3	0	0		
	King William's Town	91.4	11	43	50	30	5	0	0		
	Lady Frere	85	6	9	12	10	3	0	0		
	Libode	100	0	3	9	1	1	1	0		
	Lusikisiki	100	0	4	15	35	9	2	1		
	Maluti										
	Mbizana	94.4	2	14	17	3	0	0	0		
	Mount Fletcher	_									

	Mount Frere	_										
	Mthatha	-										
	Ngcobo	-										
	Port Elizabeth	100	0	12	33	25	17	9		5		
	Queenstown	98.8	1	16	36	22	8	0	(0		
	Qumbu											
	Sterkspruit	100	0	0	2	13	14	7	4	1		
	Uitenhage	100	0	0	9	16	17	11	3	3		
4.2	Comparison of the %	Comparison of the % pass rate to other years										
	DISTRICT	GRADE	2012	2 5	≦ ≥	2011	≤ ≥	201	0	Identified reasons for the decline or increase in the % pass rate		
	Butterworth	12	74.2		<u> </u>	75	5.0 ≤		100	As not exeminers		
	Cofimvaba	12	100	=	=	1	00 ≥		97.7	As per examiners reports		
	Cradock	12	97.4		<u> </u>	1	00 ≥		86.8			
	Dutywa	12	100	=	=	1	00 =		100			
	East London	12	100	2	2	99	9.2 ≤		100			
	Fort Beaufort	12	95.2	_	<u> </u>	1	00 ≥		96.8			
	Graaff Reinet	12	97.7	,	<u> </u>	1	00 ≥		96.8			
	Grahamstown	12	100		=	1	00 =		100			
	King Williams Town	12	91.4			83	3.5 ≥		81.3			
	Lady Frere	12	85		<u> </u>	1	00 ≥		76.5			
	Libode	12	100	2	2	89	9.2 ≤		100			
	Lusikisiki	12	100	=	=	10	00 ≥		98.5			

Mbizana	12						As per examiners	
IVIDIZATIA	12	94.4		100		9	reports	
Mt Fletcher	12	-	-	-	-	-		
Mt Frere	12	-						
Mthatha	12	-						
Ngcobo	12	-						
Port Elizabeth	12	100		99.2		9	8.1	
Queenstown	12	98.8		97.3		9	1.4	
Qumbu	12							
Sterkspruit	12	100		100			100	
Uitenhage	12	100		100		-	100	
District intervention s	trategies							
DISTRICT		INTERVENTION /	S		TIMEFRAME		METHOD / HOW?	
Butterworth			ported and mo	onitored	As per dates in Cu Year Planner	ırriculum	Workshops	
Cofimvaba		on regular Committee	basis e meetings		Year Planner		Meetings Memoranda	
Cradock		SBA Clust	ter moderatior				Printed material	
Dutywa		Content GExpos & I	Sap workshops ndabas	5				
East London		Grade 12	Learners supp	oort				
Fort Beaufort		activities Developm	ent of materia	als to				
Graaff Reinet			aching & lear					
Grahamstown								
King Williams Town								
Lady Frere	_							

Maluti

	Libode				
	Lusikisiki				
	Maluti				
	Mbizana				
	Mt Fletcher				
	Mt Frere				
	Mthatha				
	Ngcobo				
	Port Elizabeth				
	Queenstown				
	Qumbu				
	Sterkspruit				
	Uitenhage				
	Questions in which the learners did not answer successfully				
4.3	 In Section A Question 1.3 – Filling in of missing words and 1.4 – One word items were poorly answered Question 4.1 is having an illustration of shin or shank which most learners could not identify which led to failure in answering all other questions related to the illustration. Learners have shown difficulty in answering questions on pastries Question 5.2.3 – pouring of wine was badly answered Learners did not only answer on the presentation of the bill but mixed it with payment, tipping and the behavior of the waitron 				
4.4	 Suggested reasons (e.g. content was not taught, content not assessed during SBA) Some of the terms which the learners were required to fill in or give are French terms which are difficult for the learners e.g Barquet, Cre'me Anglaise & Milchik. Fifteen mark for recall of terminology in the subject was rather too much for the learners The cut of meat is a readily prepared plated product which made it difficult for the learners to identify as they are used in identifying cuts from the carcass There is not much done in practical lessons concerning pastries 				

4.5	Remedial action in identified challenge areas.			
	Teachers must put more emphasis on Hospitality Concepts and French Terminology as one cannot divorce French from Hospitality Studies.			
	 Teachers must make use of French terminology and Hospitality concepts during Practical lessons and also include them in learners' daily class activities. 			
	It is advisable that teachers give learners about (5) Terms daily to look for the meanings in Textbooks and write them down in their terminology booklets. This is the way in which learners can familiarize themselves with these terms and get to know them better.			
	 Teachers must not only focus on identifying only meat cuts from the carcass but must also include prepared dishes produced from the various cuts of meat 			
	 Theory must be taught in conjunction with practical regarding pastries, for example pastries choux pastry, short crust and puff pastry 			
	 When teaching theory teachers must differentiate between presenting, payment and tipping Learners can be encouraged to role play the following concepts in Food and Beverage Service: 			
	➢ Opening wine bottles			
	 Pouring of wine Serving of wine Presenting the bill 			
4.6	Questions in which learners did well			
	 Question 1.1 - Multiple choice questions and 1.6 - Identification items were answered very well by learners Learners also did well in in question 4.4 due to the fact that there was a list of mystery basket ingredients given 			
	 Question 5.1 (about bin card) was a good question and most learners scored high marks Question 5.5 was very clear and the illustration is familiar to learners. Most learners scored high marks 			
4.7	Suggested reasons			
	 It is evident that teachers managed to cover the content as stipulated in the Work Schedule. It is easy to score high marks in a question which requires short responses, especially when all content has been covered Some of the aspects in section (Food and Beverage Service) are from Grade 10 and therefore teachers need to refer to the information already known by learners when teaching. 			
4.8	How can these reasons be translated into good practice for other areas of the curriculum?			
	Subject Advisors should visit schools when teachers are doing practical lessons in order to identify challenges that are experienced by			

	teachers at an early stage
4.9	Identified content which appeared in the exam paper which was not taught during the year in certain schools and districts. Why?
	NONE
4.10	How distribution of the three cognitive levels was across the range of questions in the Grade 12 final exam papers?
	The three cognitive levels were well distributed across a range of questions in the Grade 12 final exam paper
4.11	How can this information in terms of the three cognitive levels determine remedial lesson planning?
	Teachers must take into consideration the three cognitive levels when setting controlled tests and June examination for Grades 11 and 12

	AREA	ACTIVITY	RESPONSIBILITY	TIMEFRAME
	ANLA	ACTIVITY	RESPONSIBILITY	TIVILI KAVIL
1	PLANNING	CAPS GRADE 10 AND 11 Theoretical Topics: Teachers need to familiarize themselves with the overview of theoretical topics per grade in the CAPS document. Teaching Plan: Teachers must stick to the annual teaching plan for each Grade. This serves as a guide on what must be taught in each term. The sequence within the term is not compulsory and the teacher can cover it in any appropriate sequence.	SMTs Teachers	Cluster Committee meetings as per Curriculum management Year Planner
		 N.B: It is compulsory to do the content in the term indicated. GRADE 12 Work Schedule: Teachers should adhere to the Work Schedule which is provided by the National Department of Education for NCS Grade 12 This would ensure uniformity in terms of the sequence and the pace in which the content is dealt with This would also enable Grade 12 learners to write a possible common June examination at district level To ensure that all Assessment Standards have been dealt with thoroughly for Grade12, check the Content Framework as it states clearly the content to be covered. 	SMTs Teachers and Subject Advisors	Cluster Committee meetings as per Curriculum management Year Planner
		Examination guidelines: Subject Advisors must ensure that all Grade 12 teachers are in possession of examination guidelines (2009)	SMTs and Teachers	Cluster Committee meetings as per Curriculum management Year Planner

	AREA	ACTIVITY	RESPONSIBILITY	TIMEFRAME
	ANEA	ASIMIT	REOF CHOIDIENT	THEFT
		Lesson Preparation: The lesson planning has been done away with and instead the lesson preparation must be the main focus. Teachers would realize how they can best utilize the planning template in order to minimize complex planning	SMTs Teachers and Subject Advisors	Ongoing
2	TEACHING	Content Coverage Content coverage is crucial. All Learning Outcomes and Assessment Standards should be addressed in Grade 12 Mastery of Concepts Teachers should drill learners on basic concepts, principles, rules, functions etc. • Teachers must ensure that they have the correct number of periods per week • Four hours per week is allocated for Consumer Studies • Out of the 4 hours per week, 1 ½ hours is for practical work (e.g a double period of 45 minutes)	SMTs Teachers	Cluster Committee meetings as per Curriculum management Year Planner
		 The use of textbook is key to teaching and learning which means that every learner must be in possession of a textbook in all grades Teachers must expose learners to the terminology and concepts of Consumer Studies more often. The use of terminology booklet where learners can jot down important terms and definitions is essential. Learners must also be given tasks on how to make mind maps and summaries on what has been taught. 	SMTs Teachers	Ongoing
		Teaching must be done according to the LOs and ASs indicated in the Work Schedule for Grade 12	SMTs & Teachers	SBA Moderation sessions as per Assessment Instruction 10 0f 2013

5. INTERVENTIONS FOCUSSING ON THREE IMPACT AREAS

	AREA	ACTIVITY	RESPONSIBILITY	TIMEFRAME
				Cluster Committee meetings as per Curriculum management Year Planner and Circular 03 of 2013
		Teachers should relate the content to relevant contexts in order to make it meaningful.	Teachers	Ongoing
		Teachers are also advised to share content expertise in teaching areas where they experience difficulty.	Teachers	 SBA Moderation sessions as per Assessment Instruction 10 0f 2013 Cluster Committee meetings as per Curriculum management Year Planner and Circular 03 of 2013
3	ASSESSMENT	 Teachers are expected to develop Annual Assessment Plan and submit it to the SMT before the start of the school year This will be used to draw up a School Assessment Plan which should be provided to learners and parents in the first week of the first term. 	SMTs Teachers Subject Advisors	At the beginning of the year
		SBA Tasks Programme of Assessment – 6 tasks for grades 10 – 12 Weekly Practical Teachers must do weekly practical as indicated in the Annual Teaching Plan / Work Schedule	SMTs Teachers Subject Advisors	SBA Moderation sessions as per Assessment Instruction 10 0f 2013

5. INTERVENTIONS FOCUSSING ON THREE IMPACT AREAS **AREA ACTIVITY** RESPONSIBILITY TIMEFRAME These weekly practicals also form part of the PoA and marks Cluster Committee cannot be awarded without evidence. They also prepare meetings as per learners for the PAT which is an examination. Curriculum **Tests** management Year Tests in the Programme of Assessment are controlled tests Planner and and should be written under controlled conditions. Note that Circular 03 of 2013 there is a difference between a controlled test and a class On-site visits test Controlled tests should cover the terms work and focus on different cognitive levels. Teachers must enter marks as reflected on the recording sheets regardless of the total for a given test or a project e.g if a test given was out of 100 / 200 it must be converted to the required percentage June / Trial & Final Examination papers Subject Advisors and SBA Moderation • Outline the format of the question paper to learners as Teachers sessions as per stipulated in the 2008 Subject Assessment Guidelines Assessment Hospitality Studies. Instruction 10 0f Make use of Provincial and National exemplars as basis for 2013 setting internal question papers. Teachers must refrain from cut Cluster Committee and paste from previous question papers when setting question meetings as per Curriculum papers management Year The three cognitive levels must be distributed across the questions when teachers are setting question papers. Planner and Circular 03 of 2013 On-site visits Subject Advisors and **Cluster Moderation** SBA Moderation

• Ensure that all learners have completed the formal tasks in the

• Post moderation meeting must be conducted to evaluate the

Programme of Assessment.

standard of work presented by schools

Teachers

sessions as per

Instruction 10 0f

Assessment

2013

5. INTERVENTIONS FOCUSSING ON THREE IMPACT AREAS

AREA	ACTIVITY	RESPONSIBILITY	TIMEFRAME
PRACTICAL ASSESSMENT TASKS	 Practical Assessment Tasks for Grades 10 – 12 should be completed as stipulated in the PAT Document PAT counts 25% of the total mark PAT consists of 2 functions (practical exams) in the training kitchen and restaurant, where meals will be served to paying guests This takes place outside the normal school hours Schools are responsible to provide the budget for the weekly 	SMTs Teachers Subject Advisors Provincial Planner	Cluster Committee meetings as per Curriculum management Year Planner and Circular 03 of 2013 On-site visits SBA Moderation sessions as per Assessment Instruction 10 of 2013 Cluster Committee meetings as per Curriculum
	 Schools are responsible to provide the budget for the weekly practical The restaurant should be self-sustaining, and the finances will come from the profit of the previous function Schools are responsible to ensure that the required practical work is done 		management Year Planner and Circular 03 of 2013 On-site visits